

# Novus Choice

A better choice for student enrollment.



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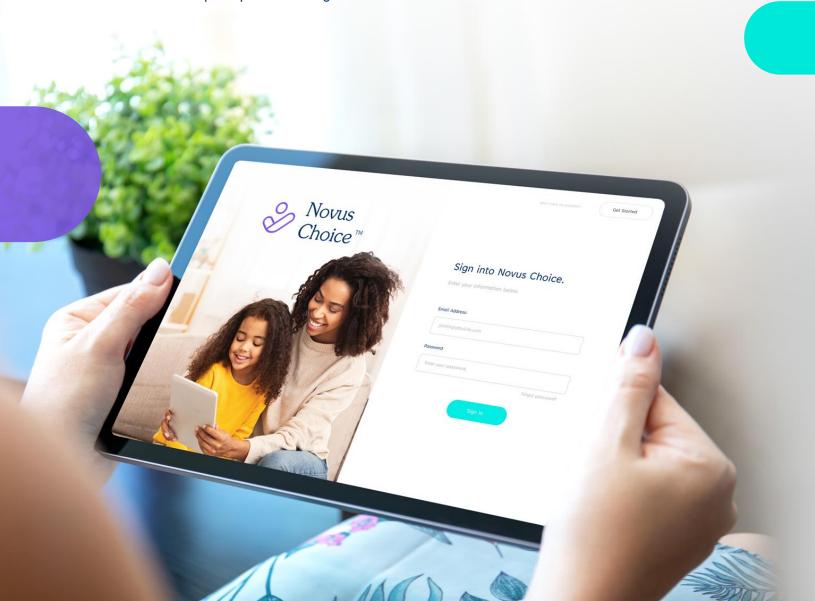
#### About Us

## The best kept secret in student enrollment.

Novus Choice was developed by educators who saw a need to leverage technology for the betterment of school districts and children.

Since launching Novus Choice in 2012, we have been committed to improving education through school enrollment software solutions and consulting for private, parochial, and public schools. We are proud to have assisted school districts in Connecticut and other states in modernizing their enrollment processes.

Our solution is a data automation platform that integrates with your existing processes through a highly flexible and configurable design. We don't want schools to alter how they work in order to align with how our software works. Districts are already burdened enough with software that forces them to make disruptive process changes.



#### Our 10-Year Story

### A Smarter Choice for School Enrollment

Join us in building a better school enrollment process.

# Built by educators, for educators.

Founded by a former grade-school teacher, Novus Choice was built by education experts with first-hand knowledge of school enrollment challenges.

# Our people make the difference.

We know technology alone cannot solve school enrollment problems, that's why we provide clients with direct access to our team that built and maintains the platform.

# Market leaders have fallen short, so we built a better way.

Bigger hasn't meant better for districts frustrated by eroding customer service quality, lack of self-serviceability, constant turnover, and climbing prices. We have heard the complaints for years and know Novus Choice can make a difference with first-rate solutions and support.

# Privately owned, focused on helping clients succeed.

From the start, we have served educators, not investors. We have a near-100% client satisfaction level and long-standing relationships with school districts who view us more as a partner than a vendor.

# 10 years of experience helping schools with tough challenges.

Since 2012, we have helped school districts automate and better manage their application, lottery and enrollment processes, through stellar support and creative deployment of technology.

# A solution that looks to the future of school enrollment.

Novus Choice continues to evolve, simplifying the enrollment process for parents while putting much more control and capability in the hands of school administrators.

# Purpose-Driven, committed to improving education.

We are committed to building innovative technology solutions that help improve education through equity, transparency, and technology that just works.

#### Leading Our Team

## Experience & Expertise School Districts Need



Dan Salazar

**Chief Executive Officer** 

Dan founded Novus Insight to provide schools, nonprofits and municipalities with technology advice and services they weren't getting. As a former teacher and a lifelong technology enthusiast, he personifies Novus' commitment to the education sector.



Joe McGrattan

Director, Strategic Relationships

Joe manages Novus' strategic relationships while also working with schools and other organizations to advise on how they can better manage and leverage their critical data.



Kelly Halligan

**Client Services Manager** 

Kelly was one of the first Novus employees and has worked closely with schools, nonprofits and municipality clients most of her career. She excels at communicating internally with the Novus help desk and with clients to make sure support expectations are consistently met.



Bill Magnotta

**Educational Consultant** 

Bill is an established school choice expert and a key consultant for Novus. He is a past president of Magnet Schools of America and a former Director of Goodwin University's Magnet School Choice Institute for Excellence. He also worked at the CT State Department of Education for over 30 years.



Herbert Lierzer

Director, Application Development

Herbert heads up the Novus application development team and has been the lead developer of the Novus Choice system since its inception.



Greg Bugbee

Chief Technology Officer, CISSP

Greg's focus is evaluating clients' IT infrastructure, critical data systems, security posture, and business processes, with the goal of helping them achieve greater operating efficiency and sustainable organizational capacity.



Ken Fazzone

**Application Developer** 

Ken specializes in web application development and is a key contributor to continual enhancement of the data platform Novus Choice operates on.



Alex Cohen

Client Implementation Manager

Alex oversees client implementation efforts and is a key conduit between clients and the Novus app dev team. His focus is understanding a district's process flows well enough to translate them into Novus Choice configuration and customization requirements.



Jason Anderson

Security Architect, CISSP

Jason is an experienced security, communications, and IT infrastructure consultant, with expertise in a range of Microsoft products and the Microsoft cloud ecosystem. He provides security advice and oversight for Novus Choice platform operations.



Kevin Nott

**Application Developer** 

Kevin specializes in full stack LAMP development and has been building websites and web applications for over 15 years.



Carl Fazzina

Sales Director

Carl leads Novus' business development efforts, focusing on organizations that are motivated to solve pressing technology and operational challenges.



Melanie Harrison

**Business Operations Manager** 

Melanie is the glue that keeps Novus operating efficiently and responsively to clients, partners and vendors. The unsung hero at Novus who works diligently behind the scenes in ways that are critical to us being able to maintain so many long-term client relationships.

#### 1. A Team That Stays With You

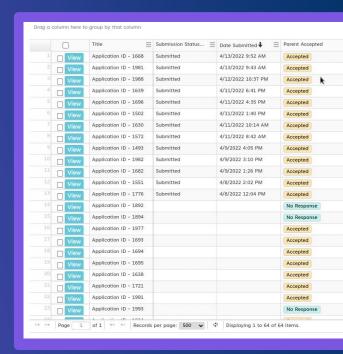
- Deep expertise in the areas that matter most to enrollment automation – data management, application development, cybersecurity, process improvement, cloud hosting
- A dedicated support team & same-day response to almost all help tickets submitted
- Ongoing and direct access to our education consultants and the core team that developed Novus Choice – the people who know the system & student enrollment challenges, inside and out.



"For years, I have seen firsthand the challenges schools experience during an enrollment process. Automation products have fallen short in both support and functionality. It is why we continue to offer Novus Choice."

- Bill Magnotta, MSA Past President

EDUCATIONAL CONSULTANT

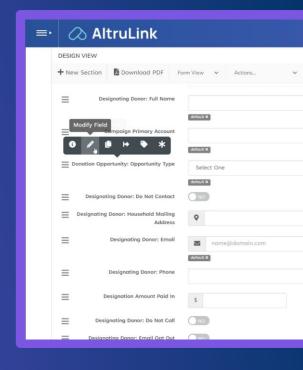


#### 2. Highly Scalable

- Built on top of a powerful business process automation platform designed for optimizing how data is collected, processed, and reported
- Architected in a secure cloud environment that makes scalability simple and application volume or lottery processing speed never a concern
- A system intended to be co-managed by Novus and our clients, without concern for the number of parents or administrators accessing the system concurrently

#### 3. Self-Serviceability

- Avoid dependence on vendors to administer and manage your important data day to day
- Build and modify simple to sophisticated forms without the need of technical skills
- Easily create automated workflows to link collected student data to other enrollment processes
- Generate virtually any type of ad hoc report with ease, all included with no additional costs.





"I really enjoy being part of helping our school clients operate more efficiently and be able to focus on enrolling students without having to become a data specialist."

- Kelly Halligan
CLIENT SUCCESS MANAGER

#### 4. Form Management

- Sophisticated design features, extremely flexible, unlimited formatting options
- ✓ Support for 25+ field types
- Ability to control individual user visibility and editing ability down to the field level
- Built-in geo-location API to capture applicant location data and use for reporting, analysis & visualization purposes
- No technical proficiency needed! Take complete control of how you collect information.



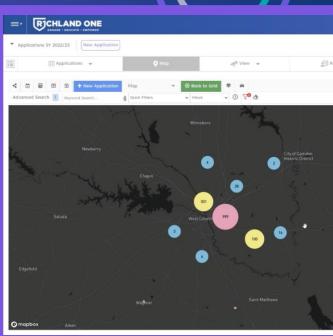
#### 5. Reporting

- Create an unlimited number of ad hoc reports & dashboards, easily and without limits
- Powerful searching, sorting, filtering, and exporting functionality
- Click on any one of many visualization options without leaving the reporting grid
- ✓ Generate reports using natural language queries
- ✓ Integrations with Tableau and Power BI



#### 6. Data Visualization

- Visualize your collected data in numerous ways, in seconds
- Create an unlimited number of dashboards and other views – every user has their own
- Share secure links to your report views with anyone inside or outside the organization
- Use the geo-location feature to map applicant locale data and be able to overlay other views such as bus routes



## 7. Communication & Collaboration

- Highly flexible notification & alerting capabilities
- Trigger email or texts based on any event occurring within your data
- Allows for parent engagement and at many levels
- Simple-to-administer templates designed with selfserviceability in mind



"We know technology alone won't solve problems with enrollment automation. The human factor is equally important. It is why we walk side by side with our clients throughout implementations."

- Herbert Lierzer MANAGER OF APPLICATION DEVELOPMENT

- ✓ Highly configurable design allows for a schoolbranded, "customized" look and feel
- ✓ No-code/low-code data platform offers selfserviceability without need for technical expertise
- ✓ Take full control of the experience you want parents and system administrators to have
- ✓ Collect, process, report, & visualize data in almost any way
- ✓ Goal is to co-manage the use of our platform with clients – shared roles & responsibilities where the balance can be easily shifted based on a district's current situation

#### How Novus Choice Compares

# The Market Leaders Are Falling Short. We've Built a Better Way.

## Novus Choice

Data & Technology Experts 
We have extensive experience in managing, securing, and hosting organizations' most important data.

Designed for Nonprofits

Working daily with schools & nonprofits for over 10 years has given us up-close exposure to their data challenges.

Focused on Impact

We are a purpose-driven business that places high importance on improving the communities we serve.

Configure to Customize

A highly configurable data platform whose standard functionality produces custom software-like results.

Co-Management Approach

Many districts want more control over the technology driving their enrollment process. This gives it to them.

Quick Onboarding

The high configurability of our platform allows for short implementation windows and quick user onboarding.

Expandability

Support

Organizational Stability

Workflow automation and integration capabilities enable natural fits for the platform beyond enrollment processes.

The people make or break a technology services provider. Stability matters, a lot. Just ask clients who are impacted.

We have managed the IT operations for entire school districts the past 10 years. From this has emerged a well-established approach for very responsive support.



#### Customer Service

## A Team Focused on Delighting Our Clients

Districts are understandably fed up with worsening support quality from vendors. Response times are often slow. Knowledge levels have dropped. Direct access to the people who know the service best is no longer available. It adds up to a frustrating and unacceptable experience. At Novus, we refuse to be the service provider that hopes mediocre support is good enough for our clients. It's just not in our DNA as a company.

Mature ticketing system and established procedures for ensuring same-day assistance

Direct access to the core team that created the Novus Choice system and knows it best Video tutorials and other help info can be placed anywhere in the system

Refresh training for administrators always available Service disruption issues receive immediate attention until full resolution achieved Customer care team located in East Hartford, CT



#### Privacy & Security Protection

## A Shared Responsibility Model

The Novus Choice platform operates under a shared responsibility model for security that includes the hosting provider (AWS), the data platform owner (Webauthor), the owner and implementer of the Novus Choice application (Novus Insight), and the client. With cloud-hosted applications, it is important to define and agree on which security tasks are handled by each entity.

These responsibility areas are outlined below and spelled out in more detail in a security document that

Novus makes available to all clients.



Security of the "Cloud"

Data Center
Physical Security

Virtualization Storage Database Networking

Hardware/Platform Availability Webauthor

Security of the platform & supporting systems

Technical systems-Servers, Databases, Network, DNS, Encryption

**People -** Developers, Support, Implementation

**Data -** Data Access & Management

Security Operations & SDLC Processes

Backup & Recovery

Maintenance

Data Communications

SOC 2 Compliance

NOVUS INSIGHT

Implementation & support security

Customer Security Best Practice

Implementation of Customer Security & Compliance Requirements

Platform Configuration and Customization

**Your Org** 

Your data security

Identify & Authentication Methods (password strength, MFA)

Access Control (Access Permissions)

**Data Privacy** 

Data Handling
Procedures

**Incident Response**